# Electronic contracting in aircraft aftercare: A case study

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- 2 Background on Contracting
- 3 The CONTRACT Architecture
- A Contract-Based System for the Aerospace Aftermarket
- 5 Concluding Remarks



#### An Aerospace Aftercare Use Case

- Simplified version of Lost Wax's use case (previous presentation)
- Aircraft engine manufacturers:
  - Need to maintain an operational engine pool
  - Receive hourly rates for engine usage
  - Need to provide minimum service levels
- Electronic contracts established between manufacturers and airlines



#### **Aftercare contracts**

- Complex agreements
- Include provisions for:
  - Restricting provenance of engines
  - Specifying a minimum number of spare engines
  - Maximum idle time for aircraft waiting maintenance
  - Penalties for violations



# **Background on Electronic Contracting**

- Systems of self-interested agents:
  - Inherently unreliable
  - Require societal control
- We use norms to regulate agent behaviour:
  - Ensure compliance with societal goals
  - Usually expressed using deontic concepts
- $\bullet$  Norms incorporated into a formal document  $\rightarrow$  Contract



# The CONTRACT Project

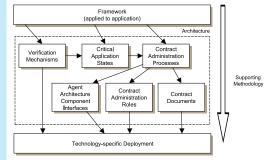
- Explore multiple aspects of contract-based systems
- Aiming at an electronic contracting framework:
  - Facilitates design, enactment and management of contracts
  - Includes critical aspects of a contract life cycle
  - Instantiated here for aerospace aftercare



#### Structure

#### • Framework describes:

- Contracts
- Target agents (contract parties)
- Architecture provides for:
  - Verification mechanisms
  - Monitoring of critical states
  - Administration processes



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#### Contracts

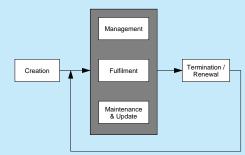
- A contract contains clauses:
  - Obligations
  - Permissions
  - Prohibitions
- Contract parties bound by clauses
- Contract roles are fulfilled by contract parties



# **Contract Life Cycle**

#### Five stages:

- Creation, finding partners, negotiating terms
- Maintenance and update of a contract in a repository
- Fulfilment of clauses by participants
- Management, overseeing fulfillment, taking action
- Termination or renewal when expired or violated





### **Contract Parties**

- Business contract parties:
  - Agents targeted by the contract
  - Obligations largely concerned with *business* objectives
- Administrative contract parties:
  - Required to maintain system integrity:
    - \* Observer monitors critical state
    - \* Manager responds to notifications by observer
  - Obligations concerned with administering the system

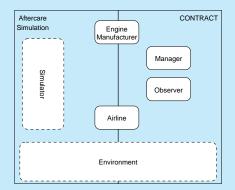


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# **Agent Roles**

- Airline operator
- Engine manufacturer
- Observer
- Manager



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# **Role: Airline Operator**

#### Goals:

- Perform flights according to schedule
- Notify manufacturer of unscheduled events
- Schedule maintenance ahead of time
- Responsibilities:
  - Manage a fleet of aircraft
  - Clock engine cycles as flights are carried out
  - Inform observer of all communication



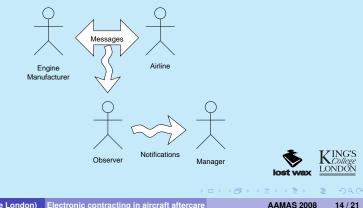
# **Role: Engine Manufacturer**

- Goals:
  - Perform scheduled maintenance before deadlines
  - Perform unscheduled maintenance ASAP
- Responsibility:
  - Inform observer of all communication



# **Role: Observer**

- Monitors activities of contract parties
- Detects whether or not violations take place
- In our system, intercepts communication between parties
- Notifies manager of violations



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### **Role: Manager**

- Receives violation notifications from Observer
- Takes action to remedy them
- In our system, informs human operator of violation



# AgentSpeak(L) and Jason

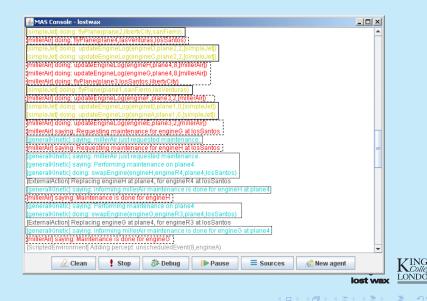
- AgentSpeak(L) is a procedural agent language
- Based on the BDI model
- Designer specifies plans in a library:
  - Plans encode procedures
  - Plans are characterised by trigger and context conditions
  - Goals are implicit in the plans
- Lends itself well to state-based monitoring mechanism
- Prototype implementation in the Java-based Jason



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#### **Screenshot**



### Summary

- Shown an instantiated system based on the CONTRACT framework
- Examples of concrete Observer, Manager and Contract Parties



### Conclusions

- Provide an observation mechanism that can be reused
- Linked a flexible agent model to an explicit contracting mechanism
- Proof of concept for a contracting architecture



### **Future Work**

- Expand the prototype
- Integrate XML contract format
- Incorporate monitoring



# **Questions?**



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